

Press Release

GLS to Further Expand Its Parcel Locker Network. New Target: 3,000 Proprietary Locations

Prague, 2 July – GLS continues its rapid expansion and is preparing further innovations to simplify parcel delivery. The company plans to continue expanding its parcel locker network, aiming to install approximately 1,000 additional proprietary lockers by the end of the fiscal year. This expansion will be carried out in cooperation with municipalities and in accordance with guidelines for appropriate placement. Parcel lockers are also becoming increasingly popular for person-to-person shipments and e-commerce returns.

The GLS parcel locker network is experiencing rapid growth. While the company operated only 250 proprietary lockers two years ago, it recently launched its 2,000th GLS Parcel Box. In total, GLS now delivers to nearly 7,000 parcel shops and lockers, making it one of the most extensive out-of-home delivery networks in the Czech Republic.

Another 1,000 GLS Parcel Boxes to Be Added

*"Our expectation last year that 2,000 proprietary lockers would be sufficient to meet customer demand this year proved to be too conservative. Demand for new parcel lockers continues to grow, and we therefore intend to keep expanding the network. By the end of the current fiscal year, next March, we would like to have at least 3,000 parcel lockers across the Czech Republic. However, even that may not be the final target," said **Petr Pěcha**.*

"The feedback from households and e-commerce businesses is clear – parcel lockers have become by far the most popular option not only for receiving parcels but also for sending them conveniently," he added.

A broad proprietary locker network will enable GLS to maintain high delivery quality even during the peak pre-Christmas season, benefiting both online retailers and end customers.

"Cooperation with municipalities is, of course, essential to ensure that parcel lockers are located in sensible, easily accessible places and that neither their placement nor appearance negatively impacts public spaces. Our lockers are solar-powered, which eliminates the need for complex utility connections," Petr Pěcha added regarding the selection of suitable locations.

Parcel Lockers: Person-to-Person Shipping, Returns and Public Administration

Parcel lockers have become the preferred delivery option not only for receiving online purchases. Their popularity has also increased significantly for person-to-person shipping.

"People no longer need to queue at the post office to send a parcel. They simply generate a code, select the locker from which the parcel will be sent and the locker where it should be delivered. Sending parcels between individuals has never been easier," explains Petr Pěcha.

According to him, the growing popularity of person-to-person parcel delivery is closely linked to the resurgence of second-hand marketplaces and resale applications.

Parcel lockers are also creating new opportunities for public administration, which is already piloting the delivery of newly issued official documents to lockers.

"For all these reasons, demand for parcel locker services will continue to rise, and we want to be prepared to meet that demand while ensuring that as many parcels as possible are delivered exactly where customers want them," added Petr Pěcha.

The Ideal Locker? Within Five Minutes of Home or Work

The goal is for households to have access to a parcel locker within a five-minute walk or drive from their home or workplace.

According to an Instant Research survey conducted for GLS last autumn, 58% of people already have a parcel locker within five minutes, while a further 27% can reach one within ten minutes. Only 3% of respondents need more than twenty minutes to reach the nearest locker.

While nearly 70% of residents in large cities have access to a locker within five minutes, the figure drops to 43% in smaller municipalities.

The greatest advantages of parcel lockers, according to respondents, are 24/7 parcel collection (66%), overall accessibility (12%), and faster pick-up without queuing (12%). Thanks to these benefits, more than half of all Christmas parcels were delivered to lockers this year.

Up to 40% of Residents in Smaller Municipalities Want More Lockers

According to the same survey, 63% of respondents are satisfied with the number of parcel lockers in their municipality. However, nearly one in five (19%) would welcome further expansion.

Demand for additional lockers is strongest in smaller communities, while satisfaction generally increases with municipality size. Among municipalities with up to 1,000 residents, 39% would welcome more lockers. In municipalities with up to 5,000 residents, this falls to 24%, while only 10% of respondents in cities with more than 100,000 inhabitants would like to see more lockers installed.

Regional demand for additional lockers is highest in the **Karlovy Vary Region** and the **Vysočina Region**, where nearly 30% of residents would welcome further expansion. By contrast, the lowest unmet demand is in **Prague** and the **Ústí nad Labem Region**, where fewer than 10% of respondents feel more lockers are needed.

About GLS Group

GLS Group is one of Europe's leading parcel delivery companies, with a strong presence in almost every country across the continent. Through wholly owned subsidiaries, GLS also operates in Canada and on the West Coast of the United States.



The company serves customers in more than 50 countries. Its network comprises 120 national and regional hubs and more than 1,600 depots, supported by over 36,700 delivery vehicles and 6,400 long-haul trucks.

In addition to home delivery services, GLS delivers parcels to more than 110,000 parcel shops and 20,000 parcel lockers. In the financial year 2024/25, GLS generated revenues of €5.9 billion and delivered 926 million parcels worldwide.