

## Netiquette

Welcome to the official site of GLS Germany! This netiquette is intended to create a pleasant environment for all users. We are looking forward to the exchange with you about GLS and to your comments.

Respectful and responsible interaction in our community is very important to us. Therefore, please always remain polite and fair to each other. We will review comments and reserve the right to delete offensive and irrelevant content.

### The following comments will be deleted by us without exception:

- Content that is hurtful, offensive or threatening in nature, or content that otherwise infringes on the rights of others.
- Content that is offensive or insulting, glorifies violence, or is otherwise unlawful.
- Discriminatory content directed against a particular race, ethnicity, religion, gender, nationality, or political affiliation.
- Content that is protected by intellectual property rights or personal rights – unless you can prove that you own this content or have permission to publish it.
- Spam, advertising, chain letters or commercial appeals for donations.

In case of multiple violations of this netiquette, we reserve the right to ban users!

Please do not post any personal data. For your own protection we will always hide personal data. If you have any questions about your shipment, please use the private message feature to submit your information or send an email to our customer support at [service@glS-germany.com](mailto:service@glS-germany.com).

Please remember: Always treat other users as you would like to be treated. Remember that there is a human being behind every user. If there are disagreements, stay fair and tolerant in the discussion. Insults (even with emojis), personal attacks as well as insults have absolutely no place here. Also SCREAMING, **persistent bold font** as well as several punctuation marks!!! one after the other are not allowed!

GLS Germany GmbH & Co. OHG is not responsible for statements and opinions published by others. If you notice a comment on our platform that violates the GLS Netiquette, please contact us at [social.media@glS-germany.com](mailto:social.media@glS-germany.com), we will gladly follow up on this hint.

**Your GLS Germany Social Media Team**