

GLS.

Parcels to People

Press Kit 2023



Key facts for 2022/2023


 Revenue
€5.4 billion

 Parcel volumes
862 million

As of March 31st, 2023

 Customers
About 230,000

 Employees
About 23,000

 Hubs
About 120*

 Depots
More than 1,600*

 Delivery vehicles
About 36,000*

 Trucks
More than 6,200

 Parcel shops
About 46,000

 Parcel lockers
More than 6,600

From April 1st, 2023 to September 30th, 2023

*including franchises and agencies

About GLS Group

GLS Group is one of the largest self-reliant parcel services providers in Europe, with a strong local presence in almost all countries across the continent. It also operates through wholly-owned subsidiaries in Canada and on the USA's West Coast, all within one GLS network. This allows GLS to seamlessly connect its customers and communities with millions of parcels and stories every day.

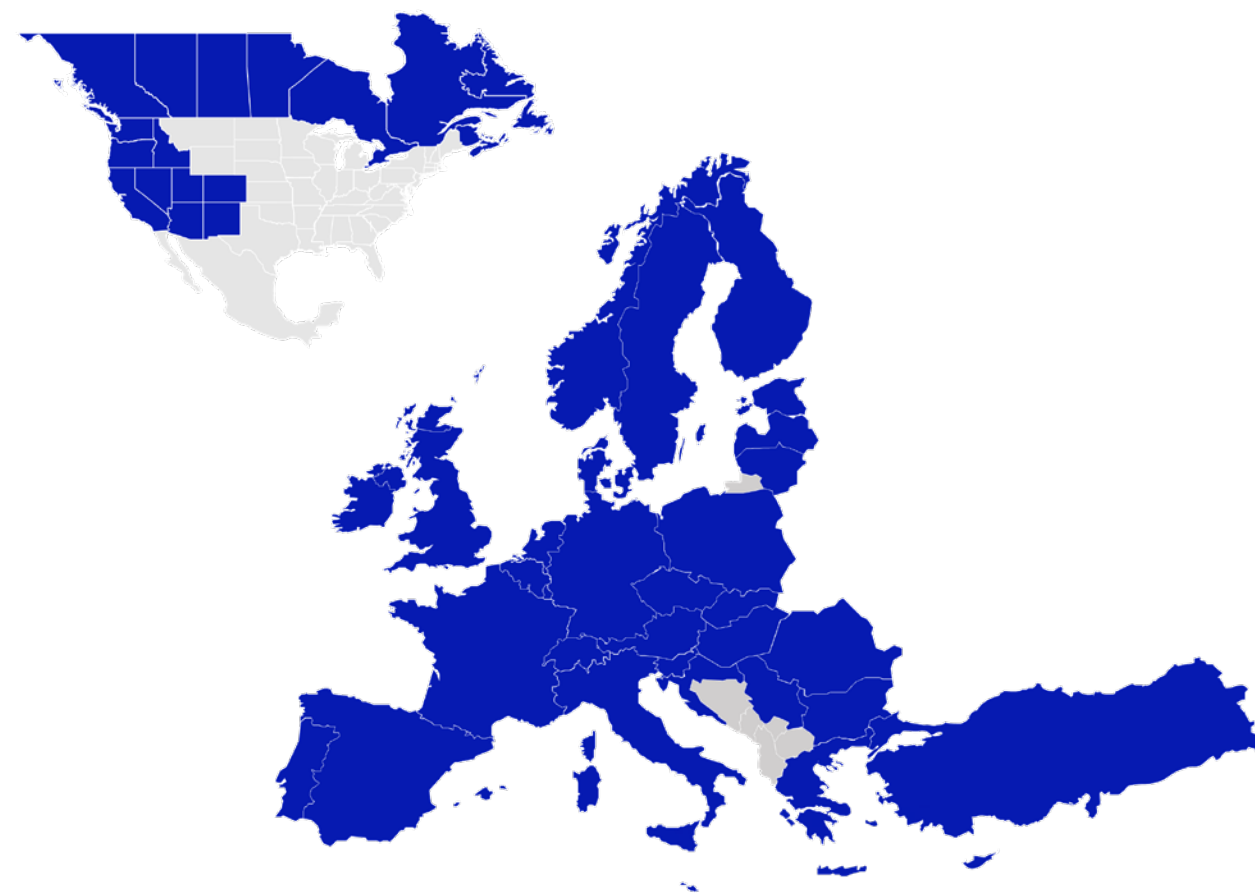
The company was established in 1999 as General Logistics Systems B.V. from German Parcel, founded in 1989. Based on over 30 years of experience, GLS is proactive regarding network management, actively connecting its markets flexibly and agilely to respond to their fast-changing and dynamic nature. Across about 40 countries, the company takes pride in providing its customers with high-quality service that best suits their requirements. In 2022/23, GLS generated revenues of 5.4 billion euros and delivered 862 million parcels across markets.

For more information, visit gls-group.com.

Our Ambition

At GLS, we aim to offer the most personal and seamless parcel delivery service. We are continuously expanding our network of reliable and dedicated people who, like us, know that a parcel is never just a parcel. With them, we deliver every sender and receiver's hopes, dreams, and ambitions. Thanks to our resilient and robust network, we have proven ourselves to be an agile player across Europe and parts of North America. We continue to build on our seamless services' successes and unlock growth and future potential. We maintain a high level of quality through our forward-thinking approach and continuously improve upon it. We are committed to achieving zero emissions by 2045 and are taking direct steps that create a positive impact for future generations. We push ourselves further to become more global, digital, flexible and diversified and we are one step closer every day. Please reach out to us to find out more about GLS.

Our Network



About 40 countries

GLS presence

95%

European GDP¹ covered by strong GLS network²

More than 5 million

Parcels delivered per day³

55%

2C shipments

1. GDP as of 2022 2. Including cooperation with network partners 3. Peak season 2022

GLS leadership



Dr. Karl Pfaff
Chief Executive Officer



Thorsten Pruin
Chief Financial Officer



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Contact

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